

Patient partners: A missing ingredient at conferences?

Starette Canada shares her experience attending an academic conference and the gaps that remain in patient engagement

The Center for Accelerating Care Transformation (ACT Center) patient partners work alongside our staff as equals, sharing their perspectives and experiences to design and tailor better solutions to improve health care. At research conferences and meetings, staff members have ample opportunities to share knowledge with other conference attendees, but do patient partners have the same opportunities?

We recently talked with Starette, **Claire Allen, MPH**, and **Kelsey Stefanik-Guizlo, MPH**, about the importance of patient partners being elevated in research and at research events. [READ MORE](#)



Rapid engagement promotes person-centered access for Oregon behavioral health

A system in crisis cannot serve people in crisis and needs to transform

In this blog originally published by ACT Center partner [Delta Center for a Thriving Safety Net](#), **Ariel Singer, MPH**, shares her personal story and a consumer's experience with behavioral health services and discusses why giving people an easier, faster, and more user-friendly way to access services is so important. [READ MORE](#)



Meet KPWHRI's collaborative scientists

The division contributes to research across Kaiser Permanente Washington Health Research Institute with methodological and subject matter expertise



Find out more about the Collaborative Science Division, which is led by ACT Center team members **Claire Allen, MPH**, and **Katie Coleman, MSPH**. ACT Center team member **Kelsey Stefanik-Guizlo**,

People and Resources

ACT Anecdotes: Leading from the side, Robert Kenawova Frazier is the backbone of the ACT Center



ACT Anecdotes introduce you to the people of the ACT Center through a Q&A. Each quarterly update will include a short and informative introduction to a staff member. This time, we are

spotlighting **Robert Kenawova Frazier**, a senior administrative research coordinator, who juggles many hats at the ACT Center and keeps us running smoothly, efficiently, and thoughtfully.

Learn about Robert's family and home life, what he's proud of at work, and more! [READ MORE](#)

Featured Resource: Partnering with Patients as Equals in Co-Designing Primary Care

Partnering with Patients as Equals in Co-Designing Primary Care: Examples and Tools from the LINCC Project

Engaging with patients is crucial to research and improving care delivery, as highlighted in the story above with ACT Center patient partner Starette Canada. This implementation guide outlines an approach to engaging patients in designing care



processes and/or quality by using a design event. It includes steps for planning, implementing, and following up on a design event. Find the [implementation guide](#), and more, in our [resource library](#).

Stay in touch

We'd love to hear what you're working on! [Email our team](#).

Did you miss our last newsletter? [Read the previous issue](#).



We at the Center for Accelerating Care Transformation acknowledge that the work we do takes place on the ancestral lands and traditional territories of Coast Salish People.



The ACT Center is part of [Kaiser Permanente Washington Health Research Institute](#).

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